



Date: September 2019

Role Description

Ministry: Center for Hope – Food Pantry

Role Title: Shopping Assistant Team Member

Pipeline Level: Team Member

Reports to: Distribution Events Team Leader

Purpose Statement: The Shopping Assistant greets and offers assistance to guests of the Food Pantry during their shopping experience.

Responsibilities:

- Attend Boundaries Class and Discipleship Class within the first year
- Welcome all guests in a warm and friendly manner and offer to assist them in their shopping experience
- Handle any special requests/questions/needs
- Direct and provide direction and guidance as required. Knowledge of the Center for Hope Ministry goals and objectives
- Participate in prayer for the Center for Hope

Time Investment: 5-6 hours per shift

Commitment: 1 year

Prerequisites:

- Complete online application
- Interview with Distribution Events Team Leader
- Be supportive of Hope's mission and leadership
- Attend Cornerstone Orientation class
- Display strong customer service, verbal and interpersonal skills
- Maintain positive, friendly and outgoing attitude and work ethic
- Be compassionate and understanding

Competencies:

- Must be able to receive constructive feedback
- Must be able to confront relational challenges in a Biblical manner
- Must be able to stand and/or walk for extended periods of time.
- Must be able to bend, stoop, reach and stretch
- Ability to lift or push up to 25 pounds
- Ability to see, hear, read, write and speak